

Customer Monitoring

To cancel an alarm or place a system on test, call (800) 858-7811

Email completed form to: admin@whirc.com

Customer Information

Account Number Name

Premise Type Commercial Residential Medical Agriculture UL Video

Premise Address

City State Zip

Time Zone Central Eastern Mountain Pacific County

Alarm Premise Tel. #1 Email Address

Authority Name / Phone Number

| | | | |
|---------------------|----------------------|----------------------|----------------------|
| Police Phone Number | <input type="text"/> | Medical Phone Number | <input type="text"/> |
| Fire Phone Number | <input type="text"/> | Guard Phone Number | <input type="text"/> |

Account All Authority Password

Password **NOTE: If left blank, password defaults to account number. If no password needed, indicate N/A.**

Panel / Event Monitoring Information

Panel Type (Make/Model) IP Module Type Communication Format

Cellular System Primary Backup Two-Way Voice Yes No

Cellular Service Alarm.com AlarmNet Clear2there Connect24 Telguard Uplink

Panel Caller ID 1 Panel Caller ID 2

Begin Dispatch Date Begin Dispatch Time

Timer Test (#/Days) Any Activity Satisfies Timer Test Yes No

CPU / Transformer Location Conversion Account from Another Central Station Yes No

Alarm Types/Codes

B=Burg/M=Medical/E=Environ/F=Fire/FS=Fire Supervisory/FT=Fire Trouble/H=Holdup-Duress/P=Panic/CO= Carbon Monoxide/CG=Combustible Gas

| Zone | Type | Description | Zone | Type | Description |
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A wholly owned subsidiary of Wright-Hennepin Cooperative Electric Association

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| | | | |
|----------------|----------------------|------|----------------------|
| Account Number | <input type="text"/> | Name | <input type="text"/> |
|----------------|----------------------|------|----------------------|

Contacts / Call List

| | | | |
|------------------------------|----------------------|---|----------------------|
| Responders First & Last Name | <input type="text"/> | For Email Notifications (Provide Email Address) | <input type="text"/> |
| Cell Phone # | <input type="text"/> | For Text Notifications (List Cell Provider) | <input type="text"/> |
| Home Phone # | <input type="text"/> | Automated Voice Messages (Provide Phone Number(s)) | <input type="text"/> |
| Work Phone # | <input type="text"/> | Password & Authority Level (List password & level) | <input type="text"/> |

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| Work Phone # | <input type="text"/> | Password & Authority Level (List password & level) | <input type="text"/> |

Password Authority Levels

| | |
|----------------------|--|
| Restricted | Open/close anytime, cancel alarm, and give out customer information. |
| Limited | Open/close anytime, cancel alarm, authorize a schedule change, place entire customer on test, and give out customer information. |
| All Authority | Open/close anytime, cancel alarm, authorize a schedule change, place entire customer on test, edit customer and give out customer information. |

Special Instructions / Notes

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Dealer Information

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|---------------|----------------------|----------------------------------|----------------------|
| Tech Initials | <input type="text"/> | Customer Signature (Optional) | <input type="text"/> |
| Dealer Number | <input type="text"/> | Date Submitted | <input type="text"/> |
| Dealer Name | <input type="text"/> | WHIRC Signature | <input type="text"/> |
| Authorized By | <input type="text"/> | | |

**** Submit Customer Monitoring form along with the WH International Monitoring Agreement****