



A wholly owned subsidiary of Wright-Hennepin Cooperative Electric Association

## Alarm System Email and/or Text Alerts

WH International Response Center (WHIRC) provides dealers and their customers the ability to receive alerts via email and/or text from their home or business security system. If a customer would like to receive these types of notifications, please complete the following information:

Dealer Name: \_\_\_\_\_ Dealer Number: \_\_\_\_\_

Customer Name: \_\_\_\_\_

Customer Account Number: \_\_\_\_\_

Customer Email Address: \_\_\_\_\_

Customer Cell Phone Number: \_\_\_\_\_

Customer Cell Phone Carrier: \_\_\_\_\_

Although WH International Response Center (WHIRC) has reasonable information security measures in place, access to your account information is at your own risk. Furthermore, WHIRC will not guarantee, while accessing information through the internet or cellular connections, that your information will not be intercepted. It is also understood that email and cellular connection will be unavailable for use due to maintenance from time to time. WHIRC will not guarantee that email and cellular connections will be available 24 hours a day should certain network outages occur internally or externally. Support for email and text users will be available through your Dealer Service Representative Monday through Friday 8:00 AM to 4:00 PM Central Standard Time (excluding holidays) and is not supported through WHIRC dispatch personnel.

\_\_\_\_\_  
Dealer's Signature

\_\_\_\_\_  
Date