

## How to place a customer's system on-test via BoldNet

1) Log on to BoldNet. There are two ways to access your account:

- Click on the link on our website ([www.whirc.com](http://www.whirc.com))
- Visit <https://dealer.whirc.com/BoldNet/BoldNet.aspx#/CustomerDashboard>

2) Enter customer's account number

3) Click "Customer Dashboard":

### To place customer's entire system on test:

- Enter reason (for example, Sue will be testing system)
- Enter duration in hours/minutes
- Click "Put on Test" if you want the whole system on test

### To place specific system components on test:

- Click "Advanced Mode"
- Enter reason
- Enter from date and time
- Enter to date and time
- Select the components you want to check
- Enter data fields that apply (system, transmitter, event category, etc.)
- Click "Put on test"

### To remove On-Test Status:

- Click "On Test Status"
- Click arrow next to On Test information so it "twists"
- Click the "x" in the upper right-hand corner of the box, or if time has expired, the system will automatically go off test

System is now off test when the "There are no test entries for this account" appears.