



A wholly owned subsidiary of Wright-Hennepin Cooperative Electric Association

BoldNet Enrollment – Technician/Admin

WH International Response Center (WHIRC) provides access to BoldNet to view dealer and customer account information and history via the internet. A dealer's technician(s) can access account information related to the Dealer's entire account base with WHIRC.

Please complete the following information to activate your Technician's BoldNet access:

Dealer Name: _____ Dealer Number: _____

Dealer Email Address: _____

Choose which Authority the Technician/Admin will have (choose one):

- View Only View Only and Place System On-Test
 Edit Edit and Place System On-Test

Preferred Log-in Information

Please choose a user name and password to access account information. Both should be kept under ten characters in length. Technician/Admin Password given below will also be assigned as Technician/Admin verbal when calling into the central station. The Dealer is responsible to communicate this information to the technician.

Technician/Admin Name: _____

Technician/Admin User Name/Web ID: _____

Technician/Admin Password: _____

Technician/Admin Email Address: _____

Security Question: _____

Security Answer: _____

Although WH International Response Center (WHIRC) has reasonable information security measures in place, access to your account information is at your own risk. Furthermore, WHIRC will not guarantee, while accessing information through BoldNet, that your information will not be intercepted. It is also understood that BoldNet will be unavailable for use due to maintenance from time to time. WHIRC will not guarantee that BoldNet will be available 24 hours a day should certain network outages occur internally or externally. Support for BoldNet users will be available through your Dealer Service Representative Monday through Friday 8:00 AM to 4:00 PM Central Standard Time (excluding holidays) and is not supported through WHIRC dispatch personnel.

Dealer's Signature

Date