WHIRC

Customer Monitoring

To cancel an alarm or place a system on test, call (800) 858-7811
Email completed form to: admin@whirc.com

Customer Information

Account Number | Name

Premise Type: ☐ Commercial ☐ Residential ☐ Medical System ☐ Agriculture ☐ UL ☐ Video

Premise Address

City | State | Zip

Time Zone: ☐ Central ☐ Eastern ☐ Mountain ☐ Pacific | County

Alarm Premise Tel. #1 | Email Address

Authority Name / Phone Number

Police Phone Number | Medical Phone Number

Fire Phone Number | Guard Phone Number

Account All Authority Password

Password

NOTE: If left blank, password defaults to account number.
If no password needed, indicate N/A.

Panel / Event Monitoring Information

Panel Type (Make/Model) | IP Module Type | Communication Format

Cellular System: ☐ Primary ☐ Backup | Two-Way Voice: ☐ Yes ☐ No

Cellular Service: ☐ Alarm.com ☐ AlarmNet ☐ Connect 24 ☐ Telguard ☐ UltraSync ☐ Uplink

Panel Caller ID 1 | Panel Caller ID 2

Begin Dispatch Date | Begin Dispatch Time

Timer Test (#/Days) | Any Activity Satisfies Timer Test: ☐ Yes ☐ No

CPU / Transformer Location | Conversion Account from Another Central Station: ☐ Yes ☐ No

Alarm Types/Codes

B=Burg/M=Medical/E=Environ/F=Fire/FS=Fire Supervisory/FT=Fire Trouble/H=Holdup-Duress/P=Panic/CO=Carbon Monoxide/CG=Combustible Gas

Zone	Type	Description	Zone	Type	Description

Customer Information

Account Number		Name	

Contacts/Call List

Responders First & Last Name		For Email Notifications (Provide Email Address)	
Cell Phone #		For Text Notifications (List Cell Provider)	
Home Phone #		Automated Voice Messages (Provide Phone Number(s)	
Work Phone #		Password & Authority Level (List password & level)	
Responders First & Last Name		For Email Notifications (Provide Email Address)	
Cell Phone #		For Text Notifications (List Cell Provider)	
Home Phone #		Automated Voice Messages (Provide Phone Number(s)	
Work Phone #		Password & Authority Level (List password & level)	
Responders First & Last Name		For Email Notifications (Provide Email Address)	
Cell Phone #		For Text Notifications (List Cell Provider)	
Home Phone #		Automated Voice Messages (Provide Phone Number(s)	
Work Phone #		Password & Authority Level (List password & level)	
Responders First & Last Name		For Email Notifications (Provide Email Address)	
Cell Phone #		For Text Notifications (List Cell Provider)	
Home Phone #		Automated Voice Messages (Provide Phone Number(s)	
Work Phone #		Password & Authority Level (List password & level)	
Responders First & Last Name		For Email Notifications (Provide Email Address)	
Cell Phone #		For Text Notifications (List Cell Provider)	
Home Phone #		Automated Voice Messages (Provide Phone Number(s)	
Work Phone #		Password & Authority Level (List password & level)	

Password Authority Levels

Restricted	Open/close anytime, cancel alarm, and give out customer information.
Limited	Open/close anytime, cancel alarm, authorize a schedule change, place entire customer on test, and give out customer information.
All Authority	Open/close anytime, cancel alarm, authorize a schedule change, place entire customer on test, edit customer and give out customer information.

Special Instructions / Notes

Dealer Information

Tech Initials		Customer Signature (Optional)	
Dealer Number			
Dealer Name		Date Submitted	
Authorized By		WHIRC Signature	

** To activate monitoring, submit both the Customer Monitoring Form and WH International Monitoring Agreement**

Clear Form Submit Form